The Opportunity:

Nuji-Apoqnmuet (Mi'kmaw Patient Helper)

Part-Time, South Shore Regional Hospital and surrounding areas

The Organization:

Tajikeimɨk is the new and developing health and wellness organization leading health transformation on behalf of Mi'kmaw communities in Nova Scotia. In collaboration with Chiefs, Grand Council, and Health Directors, Tajikeimɨk will build on and evolve the health and wellness services and programs used by Mi'kmaw people in Nova Scotia; improve health service delivery; and strengthen coordination with Federal and Provincial health system partners—with the goal of improving overall health for Mi'kmaq and communities.

Elukuti'kw wjit naji-wlo'ltinenew utanminal. ~ We are working toward better health for all in our communities.

Position Overview:

Tajikeimɨk is seeking a Nuji-Apoqnmuet (Mi'kmaw Patient Helper) Part-Time in our new and developing organization. Reporting to the Program Lead: Cultural Safety and Community Care Transitions, the Nuji-Apoqnmuet is responsible for providing support services to Mi'kmaw and Indigenous people, and their families, who request support while receiving care in hospitals in Nova Scotia. The service location for this position is South Shore Regional Hospital and surrounding areas. This is a patient-facing role, so work from home/hybrid is not an option.

What you will do:

- Visit Mi'kmaq patients in hospitals in assigned areas.
- Attend in-hospital medical appointments and consultations in the hospital, as a support, when requested.
- Support and encourage the inclusion of Mi'kmaw culture, traditions, ceremony and healing practices into the healthcare environment.
- Advocate for the needs of clients, and for care that is culturally safe, wholistic and client centered.
- Inform patients and families of appropriate resources, programs and services available in hospital.
- Connect with patient's home community for services, as needed, and with consent.
- Work in collaboration with health professionals and other members of the healthcare team as required.
- Monitor and track program statistics as part of regular reporting to the Program Lead.
- Must be able to travel within your designated service area.
- Attend meetings with the Program Lead, other Nuji-Apoqnmuet team members, and Tajikeimɨk.
- Assist with Mi'kmaw language support services for patients and families, if applicable.
- Other related duties as part of the Tajikeimɨk team.

What we are looking for:

- A skilled professional who will maintain a high degree of confidentiality and follow appropriate policies.
- A strong work ethic, including excellent work attendance, is essential for this role.
- Extensive knowledge, lived experience, and understanding of the Mi'kmaw communities, culture, health and wellness, strengths and challenges faced by Mi'kmaw and Indigenous communities.
- Knowledge of Mi'kmaw communities in Nova Scotia and the health services provided.
- Knowledge of federal/provincial health services, specifically Non-Insured Health Benefits (NIHB) and Jordan's Principle.
- Strong interpersonal and communication skills.

- Knowledge and support of Tajikeimɨk's vision and mission, with a personal commitment to advancing Mi'kmaw health and wellness through self-determination.

Ability to:

- Maintain an objective, neutral approach when dealing with patients/families.
- Develop and maintain professional relationships.
- Prioritize patient requests based on urgency.
- Work independently and unsupervised with an elevated level of productivity, organization, and time management.
- Engage with clients/families in hospitals with care and compassion.
- Think analytically and critically to identify specific needs and solve problems within scope of the role.

Your qualifications:

- Lived experience as a Mi'kmaw person accessing and navigating the health system in Nova Scotia.
- Experience working with First Nation/Indigenous communities, First Nation service delivery organizations, and applicable government programming, etc.
- Work environment is mostly in hospital settings.
- Experience using the Microsoft suite of products.
- Travel within Nova Scotia.
- Ability to work a flexible schedule due to the nature of this position.
- Must have a valid driver's license with access to a vehicle.
- An up-to-date Criminal Record Check, vulnerable persons and Child Abuse Registry Check.

Location: South Shore Regional Hospital and surrounding areas
Closes: Open until filled
Position Type: Part-time 17.5 hours per week
Salary: Compensation will be discussed with shortlisted candidates and is commensurate with experience, qualifications, market benchmarks and internal equity.

Designated position for Mi'kmaw applicants.

Please email resume and cover letter in confidence to **careers@mhwns.ca**, citing "Nuji-Apoqnmuet Part-time South Shore - Tajikeimɨk" in the subject line. To help us manage the recruitment process, *we are **only** able to accept applications received through this email.*

We appreciate all expressed interest in the position; however, only candidates selected for interview will be contacted.