

# EMPLOYMENT OPPORTUNITY WAIT STAFF

POSITION TITLE	Wait Staff
DEPARTMENT	Business Operations – Winner's One Stop Restaurant
SALARY	\$ 17.20 per hour
TERM	Part-time/shift work required
LOCATION	Winner's One Stop Restaurant, 10574 Highway #3 Yarmouth NS
ESTIMATED START DATE	August 2025

Wasoqopa'q First Nation (formerly Acadia First Nation) is governed as a custom band under the provisions of the Indian Act with established bylaws, policies and procedures. The First Nation's electoral system constitutes an election once every five (5) years with positions for one Chief and eight (8) councillors. Chief and Council elect, are the governing body responsible for making decisions for the overall health and well-being of communities, Elders, youth and families.

Wasoqopa'q First Nation is unique in its geographical composition, spread throughout the Southwestern regions of Nova Scotia spanning five counties from Yarmouth to Halifax, encompassing six (6) reserves - Yarmouth, Ponhook, Medway, Wildcat, Gold River, and Hammonds Plains, in both rural and urban settings. To support administration and business operations, Wasoqopa'q First Nation, with supporting staff, provides programs and services within two (2) Health Centres, a Youth Centre, two (2) Community Centres, six (6) administration offices, and six (6) business establishments, including economic development, education, employment, fishing, forestry, health, housing & maintenance, human resources, and social.

Wasoqopa'q First Nation owns and operates the Winner's One Stop Restaurant located in Yarmouth, NS. The restaurant is an upscale licensed sit-down restaurant with indoor and outdoor seating, a take-out menu, with gluten free, vegetarian and vegan options.

## **POSITION OVERVIEW AND OBJECTIVE**

WFN is currently recruiting for a part-time Wait Staff that is responsible for working as part of a team, in a fast-paced environment, providing excellent customer service, and adhering to all health and safety regulations.

## **ESSENTIAL FUNCTIONS AND DUTIES**

- Provides excellent customer service, understanding menu items, specials and other related products available for customers
- Follows health, safety, and sanitation guidelines for take away and sit-down service table side
- Maintains front of house service and eating areas throughout the shift, in accordance with health and safety regulations
- Places and delivers customer orders for take away and sit-down service
- Processes transactions with POS including cash, debit and credit card sales and balances till at end of shift
- Assists in preparing and serving menu items including desserts and beverages
- Addresses customer inquiries and or concerns, involves Management as appropriate
- Maintains front of house inventory, including the restocking of service stations and coolers with products during shift, communicating low product inventory to Management



- Adhere to all Wasoqopa'q First Nation Policies, Procedures and necessary store procedures, as required
- Working in a team environment, there may be other duties, training and activities related to the position, as required

### **QUALIFICATIONS**

- High school diploma (GED and or equivalent accepted)
- 6 month's minimum experience in customer service industry
- Previous work experience in hospitality and or catering sector is considered an asset
- Cash handling experience preferred
- Food Hygiene or Food Handlers Certification is an asset
- WHMIS Certification is an asset
- First Aid & CPR Certification is an asset
- Occupational Health & Safety Certification is an asset
- Criminal record check required upon hiring

## REQUIRED ABILITIES, SKILLS AND COMPETENCIES

- Detail oriented and highly observant
- Excellent oral and written communication skills
- Good organizational and time management skills
- Ability to excel in a fast paced, highly stressful work environment
- A commitment to fostering, cultivating, and preserving a culture of diversity, equity and inclusion

### WORKING CONDITIONS

- Hours of work are expected to occur during regular Restaurant hours of 8:00am to 8:00pm, seven
   (7) days a week (Shifts will be provided within this timeline)
- There may be a requirement for working any shift including mornings, evenings, weekends, and certain holidays
- There are instances of lifting heavy boxes at least up to 50 lb
- Standing for an extended period of time
- A great deal of time is spent working indoors in well maintained, heated/ventilated environment with modern and up-to-date equipment

#### **APPLICATION REQUIREMENTS**

Submit Cover Letter and Resume to <a href="wos@acadiaband.ca">wos@acadiaband.ca</a> \*\*Please quote WOSWAITSTAFF# on your cover letter and indicate your salary expectations for this position.

WFN appreciates the interest of all applicants, only those selected for an interview will be contacted. WFN does not assume candidate expenses related to this recruitment process.

In accordance with the Aboriginal Employment Preference Policy of the Canadian Human Rights Commission, if all qualifications are equal, preference will be given to persons of Aboriginal ancestry and if a Wasoqopa'q First Nation Band member.

## **DEADLINE TO APPLY**



Wasoqopa'q First Nation is committed to fostering a safe workplace that provides an equitable, diverse and inclusive environment, where employees are treated professionally and with dignity and respect. We value the contributions that each person brings, and are committed to ensuring equal opportunity and participation as part of the WFN team.

We are a community. We make a difference.